

**MADISON COUNTY ROAD DEPARTMENT
CLOSED CALL ANALYSIS
JANUARY 2023**

Madison County Road Department

Reporting Dates 01/03/23 through 01/30/23

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
38336 A	01/03/23 07:48:00	01/04/23 15:42:00	01/04/23 1	Trash Related Closed	Brown, Shirley Jones, Jasmine	Cane Creek Rd Cane Creek Road	District 4	Medium Priority
	Dur (hrs/days)	24	1	has furniture and tree limbs to be picked up				
38337 A	01/03/23 10:05:00	01/04/23 15:41:00	01/04/23 1	Limb Pickup Closed	Brown, Shirley Smith, Jimmy	Cherry Hill Dr Cherry Hill Dr	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
38338 A	01/03/23 10:06:00	01/04/23 15:42:00	01/04/23 1	Trash Related Closed	Brown, Shirley Madlock, Rosie	St Charles St St Charles St	District 4	Medium Priority
	Dur (hrs/days)	24	1	Need two TV's pick up				
38340 A	01/03/23 13:31:00	01/05/23 15:19:00	01/04/23 2	Limb Pickup Closed	Brown, Shirley Shirley, William	Summit Dr Summit Dr	District 1	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
38341 A	01/03/23 15:48:00	01/05/23 15:19:00	01/04/23 2	Trash Related Closed	Brown, Shirley Smith, Trina	Brigade Ave Brigade Ave	District 3	Medium Priority
	Dur (hrs/days)	48	2	Need refrigerator, and dresser pick up				
38342 A	01/03/23 15:49:00	01/05/23 15:20:00	01/04/23 2	Limb Pickup Closed	Brown, Shirley Gibson, Jeremy	Grayhawk Dr Grayhawk Dr	District 1	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
38343 A	01/03/23 15:51:00	01/04/23 15:43:00	01/04/23 1	Limb Pickup Closed	Brown, Shirley Millett, Paul	Cove Ln Cove Ln	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
38344 A	01/03/23 15:52:00	01/05/23 15:18:00	01/04/23 2	Limb Pickup Closed	Brown, Shirley Gail	Buckeye Dr Buckeye Dr	District 3	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
38345 A	01/03/23 15:53:00	01/05/23 15:24:00	01/04/23 2	Pot Holes Closed	Brown, Shirley Eric	Ellis Rd Ellis Rd	District 4	Medium Priority
	Dur (hrs/days)	48	2	Need pot holes fix				
38346 A	01/04/23 07:59:00	01/13/23 07:33:00	01/05/23 9	Pot Holes Closed	Brown, Shirley Green, Sara	Ashbrooke Blvd Ashbrooke Blvd	District 3	Medium Priority
	Dur (hrs/days)	216	9	Name: Sara Green				

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38347	01/04/23 08:13:00	01/05/23 14:57:00	01/05/23	Limb Pickup Closed	Brown, Shirley Stokes, Barry	Bridgeton Cir Bridgeton Cir	District 5	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
38349	01/04/23 09:54:00	01/05/23 15:20:00	01/05/23	Limb Pickup Closed	Brown, Shirley Allen, Luella	Pisgah Bottom Rd Pisgah Bottom Rd	District 5	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
38350	01/04/23 10:53:00	01/05/23 14:56:00	01/05/23	Limb Pickup Closed	Brown, Shirley Box, Tom	Camden Shores Camden Shores	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
38352	01/04/23 10:56:00	01/13/23 07:30:00	01/05/23	Pot Holes Closed	Brown, Shirley Coate, Michael	Muscadine Path Muscadine Path	District 3	Medium Priority
	Dur (hrs/days)	216	9	Bad, huge pot hole close to this address				
38353	01/04/23 13:06:00	01/05/23 15:22:00	01/05/23	Pot Holes Closed	Brown, Shirley Carter, Scott	Rockin Chair Rd Rockin Chair Rd	District 1	Medium Priority
	Dur (hrs/days)	24	1	Pot hole in front of this address				
38354	01/04/23 13:08:00	01/19/23 10:45:00	01/05/23	Pot Holes Closed	Brown, Shirley Adams, Vernon	Purvis Rd Purvis Rd	District 4	Medium Priority
	Dur (hrs/days)	360	15	Pot hole [HUGE] across from this address				
38355	01/04/23 13:10:00	01/05/23 14:56:00	01/05/23	Limb Pickup Closed	Brown, Shirley Campbell, David	Greystone Dr Greystone Dr	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up at this address, but on Greystone Ln side				
38356	01/04/23 10:50:00	01/05/23 15:23:00	01/05/23	Trash Related Closed	Brown, Shirley Caller	Stribling Rd Stribling Road	District 3	Medium Priority
	Dur (hrs/days)	24	1	Needs trash picked up				
38357	01/04/23 13:56:00	01/05/23 15:21:00	01/05/23	Trash Related Closed	Brown, Shirley Lockett, Shirley	Old Hwy 16 Old Hwy 16 E	District 5	Medium Priority
	Dur (hrs/days)	24	1	Need sofa pick up				
38358	01/05/23 07:27:00	01/05/23 15:20:00	01/06/23	Limb Pickup Closed	Brown, Shirley McCarty, Susan	Mccarty Rd Mc Carty Rd	District 5	Medium Priority
	Dur (hrs/days)	0	0	Limbs pick up				

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38360 A	01/05/23 12:19:00	01/06/23 14:33:00	01/06/23 1	Pot Holes Closed	Brown, Shirley Linda	Village Cir Villiage Cir	District 1	Medium Priority
	Dur (hrs/days)	24	1	Pot hole in front of this address				
38361 A	01/05/23 12:22:00	01/13/23 07:34:00	01/06/23 8	Pot Holes Closed	Brown, Shirley Unknown	Williams Carson Rd Williams Carson Rd	District 5	Medium Priority
	Dur (hrs/days)	192	8	Bad pot holes on this road, and close to this address				
38362 A	01/05/23 12:24:00	01/06/23 08:52:00	01/06/23 1	Culvert Repair Closed	Brown, Shirley Georgia	Hawkins Thompson Ln Hawkins Thompson Ln	District 4	Medium Priority
	Dur (hrs/days)	24	1	Culvert is bent				
38363 A	01/05/23 12:25:00	01/13/23 07:28:00	01/06/23 8	Pot Holes Closed	Brown, Shirley Unknown	Yandell Rd Yandell Rd	District 1	Medium Priority
	Dur (hrs/days)	192	8	Pot holes close to these addresses				
38364 A	01/05/23 12:26:00	01/06/23 14:51:00	01/06/23 1	Limb Pickup Closed	Brown, Shirley Smith, Bobby	Normandy Cir Normandy Cir	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
38365 A	01/05/23 14:28:00	01/06/23 14:51:00	01/06/23 1	Limb Pickup Closed	Brown, Shirley Sanders, Krista	St Davids Way St Davids Way	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
38367 A	01/05/23 15:54:00	01/06/23 14:35:00	01/06/23 1	Limb Pickup Closed	Brown, Shirley Caller	Brigade Ave Brigade Avenue	District 3	Medium Priority
	Dur (hrs/days)	24	1	Resident at 125 brigade ave has requested a limb pickup.				
38371 A	01/09/23 06:41:00	01/09/23 15:13:00	01/10/23 0	Limb Pickup Closed	Brown, Shirley Peason, Elaine	Brierfield Dr Brierfield Dr	District 2	Medium Priority
	Dur (hrs/days)	0	0	Limbs pick up				
38373 A	01/09/23 08:05:00	01/10/23 15:19:00	01/10/23 1	Limb Pickup Closed	Brown, Shirley Hall, Polly	Camden Shores 132 Camden Shores	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limb pickup				
38374 A	01/09/23 09:29:00	01/10/23 15:11:00	01/10/23 1	Limb Pickup Closed	Brown, Shirley Joyner, Nancy	Sagefield Dr Sagefield Dr	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				

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38376	01/09/23	01/10/23	01/10/23	Limb Pickup	Brown, Shirley	St Davids Way	District 1	Medium Priority
A	12:32:00	15:12:00		Closed	Sanders, Krystal	130 St Davids Way		
	Dur (hrs/days)	24	1	Limb pickup				
38377	01/09/23	01/10/23	01/10/23	Limb Pickup	Brown, Shirley	Belle Pointe Dr	District 4	Medium Priority
A	13:23:00	15:20:00		Closed	Smith, Amy	Belle Pointe Dr		
	Dur (hrs/days)	24	1	Limbs pick up				
38378	01/09/23	01/11/23	01/10/23	Limb Pickup	Brown, Shirley	Caroline Crossing	District 4	Medium Priority
A	14:16:00	15:31:00		Closed	Randy	601-248-0404		
	Dur (hrs/days)	48	2	Limbs pick up on this road next to the park				
38379	01/09/23	01/10/23	01/10/23	Limb Pickup	Brown, Shirley	Dover Ln	District 3	Medium Priority
A	15:34:00	15:12:00		Closed	Sarah	Dover Ln		
	Dur (hrs/days)	24	1	Limbs pick up				
38380	01/10/23	01/11/23	01/11/23	Limb Pickup	Brown, Shirley	Covey Run	District 4	Medium Priority
A	07:55:00	15:32:00		Closed	Caller	Covey Run		
	Dur (hrs/days)	24	1	Limb pickup				
38381	01/10/23	01/11/23	01/11/23	Limb Pickup	Brown, Shirley	Covey Run	District 4	Medium Priority
A	07:56:00	15:32:00		Closed	Caller	Covey Run		
	Dur (hrs/days)	24	1	Need limb pickup				
38382	01/10/23	01/11/23	01/11/23	Limb Pickup	Brown, Shirley	Fawn Cv	District 1	Medium Priority
A	13:53:00	15:04:00		Closed	Jacob, Tip	Fawn Cv		
	Dur (hrs/days)	24	1	Limbs pick up				
38383	01/10/23	01/11/23	01/11/23	Limb Pickup	Brown, Shirley	Cherry Cv	District 3	Medium Priority
A	13:54:00	15:32:00		Closed	Davis, Jeffrey	Cherry Cv		
	Dur (hrs/days)	24	1	Limbs pick up				
38384	01/10/23	01/11/23	01/11/23	Limb Pickup	Brown, Shirley	Wildwood Dr	District 4	Medium Priority
A	15:14:00	15:04:00		Closed	Lott, Ronnie	Wildwood Drive		
	Dur (hrs/days)	24	1	Needs limb pickup				
38386	01/10/23	01/13/23	01/11/23	Pot Holes	Brown, Shirley	Old Jackson Rd	District 4	Medium Priority
A	15:16:00	07:21:00		Closed	Lott, Ronnie	Old Jackson Rd		
	Dur (hrs/days)	72	3	When you come off Nissan Parkway and turn on Old Jackson Rd, a pohole has developed about 6 inches deep. He said it was near the old golf course				

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38387	01/11/23	01/13/23	01/12/23	Limb Pickup	Brown, Shirley	Breman Ct.		Medium Priority
A	11:30:00	14:58:00		Closed	Walker, Garrick	Bremen Ct		
	Dur (hrs/days)	48	2	Limbs pick up				
38388	01/11/23	01/17/23	01/12/23	Limb Pickup	Brown, Shirley	Cherry Rose Ln	District 4	Medium Priority
A	11:31:00	15:09:00		Closed	Smith, Mark	Cherry Rose Ln		
	Dur (hrs/days)	144	6	Limbs pick up				
38389	01/11/23	01/17/23	01/12/23	Trash Related	Brown, Shirley	Main St	District 5	Medium Priority
A	14:07:00	15:08:00		Closed	Williams, Clara	Main St		
	Dur (hrs/days)	144	6	Need furniture and other items picked up from several houses on Main St.				
38390	01/11/23	01/17/23	01/12/23	Limb Pickup	Brown, Shirley	Pembroke Cir	District 3	Medium Priority
A	14:18:00	15:14:00		Closed	Siak, Susan	119 Pembroke Cir		
	Dur (hrs/days)	144	6	Limb pickup				
38392	01/11/23	01/17/23	01/12/23	Trash Related	Brown, Shirley	Pecan St	District 4	Medium Priority
A	14:31:00	15:12:00		Closed	Pate, Earnest	Pecan St		
	Dur (hrs/days)	144	6	Need couch, dresser pick up				
38394	01/12/23	01/19/23	01/13/23	Pot Holes	Brown, Shirley	Ross Rd	District 5	Medium Priority
A	07:56:00	10:44:00		Closed	Paredes, Tywanda	Ross Rd		
	Dur (hrs/days)	168	7	Name: Tywanda Paredes				
38395	01/12/23	01/17/23	01/13/23	Limb Pickup	Brown, Shirley	Magnolia St	District 3	Medium Priority
A	08:14:00	15:13:00		Closed	Spriggins, Virginia	119 Magnolia St		
	Dur (hrs/days)	120	5	Limb pickup				
38397	01/12/23	01/17/23	01/13/23	Limb Pickup	Brown, Shirley	Wildwood Dr	District 1	Medium Priority
A	09:02:00	15:10:00		Closed	Mason, Dianne	Wildwood Drive		
	Dur (hrs/days)	120	5	Needs limb pickup				
38398	01/12/23	01/17/23	01/13/23	Limb Pickup	Brown, Shirley	Castens Dr	District 4	Medium Priority
A	14:24:00	15:10:00		Closed	Danielle	Castens Dr		
	Dur (hrs/days)	120	5	Needs limb pickup				
38400	01/12/23	01/17/23	01/13/23	Trash Related	Brown, Shirley	Middle Rd	District 4	Medium Priority
A	14:50:00	15:11:00		Closed	Young, Teresa	Middle Rd		
	Dur (hrs/days)	120	5	Trash pick up on this road				

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38401 A	01/12/23 14:51:00	01/13/23 07:34:00	01/13/23 1	Pot Holes Closed Bad pot holes	Brown, Shirley Rosezetter	Williams Carson Rd William Carson Rd	District 5	Medium Priority
38404 A	01/13/23 09:40:00	01/17/23 15:11:00	01/14/23 4	Limb Pickup Closed Limb pickup	Brown, Shirley David	Sunset Cir 225 Sunset Cir	District 1	Medium Priority
38409 A	01/17/23 07:13:00	01/17/23 15:13:00	01/18/23 0	Limb Pickup Closed Need limbs, and about 30 bags of leaves pick up	Brown, Shirley Clark, Mandy	Cotton Wood Ct Cotton Wood Ct	District 3	Medium Priority
38410 A	01/17/23 07:20:00	01/17/23 15:09:00	01/18/23 0	Limb Pickup Closed Limbs pick up	Brown, Shirley Unknown	North Old Canton Rd N Old Canton Rd	District 1	Medium Priority
38411 A	01/17/23 07:43:00	01/19/23 07:41:00	01/18/23 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Webb, Barbara	Devlin Springs Dr Devlin Springs Dr	District 1	Medium Priority
38413 A	01/17/23 10:12:00	01/19/23 07:40:00	01/18/23 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Ponder, Paul	St Davids Way St Davids Way	District 1	Medium Priority
38417 A	01/17/23 13:37:00	01/19/23 07:40:00	01/18/23 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Hodges, Scott	Persimmon Pl Persimmon Pl	District 4	Medium Priority
38418 A	01/17/23 13:38:00	01/19/23 07:41:00	01/18/23 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Justice, Mike	French Branch French Branch	District 4	Medium Priority
38420 A	01/17/23 15:17:00	01/27/23 14:25:00	01/18/23 10	Road Condition Closed At this address, the road is washing away near her ditch is causing problems	Brown, Shirley Warnock, Tina	Sharon Rd Sharon Rd	District 5	Medium Priority
38423 A	01/18/23 11:50:00	01/27/23 14:27:00	01/19/23 9	Culvert Clean Out Closed Culverts on this road by the Lee Hawkins sign, and by the bridge is stopped up and causing flooding	Brown, Shirley McDonald	North Livingston Rd N Livingston Rd	District 3	Medium Priority

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38424 A	01/18/23 11:57:00	01/20/23 14:19:00	01/19/23	Gravel Closed	Brown, Shirley Collins, Stanley	Emmit Rd Emmit Rd	District 4	Medium Priority
	Dur (hrs/days)	48	2	Need gravel or rocks on driveway, due to garbage truck turning around				
38430 A	01/19/23 15:47:00	01/23/23 08:52:00	01/20/23	Limb Pickup Closed	Brown, Shirley Garner, Mack	French Branch French Branch	District 4	Medium Priority
	Dur (hrs/days)	96	4	Limbs pick up				
38433 A	01/20/23 14:01:00	01/23/23 15:31:00	01/21/23	Limb Pickup Closed	Brown, Shirley Thompson	West Elbridge Way 147 West Elbridge Way	District 4	Medium Priority
	Dur (hrs/days)	72	3	Need limb pickup				
38434 A	01/20/23 14:29:00	01/23/23 15:24:00	01/21/23	Limb Pickup Closed	Brown, Shirley Dean, Angie	Waterford Ln Waterford Ln	District 3	Medium Priority
	Dur (hrs/days)	72	3	Limbs pimp up				
38435 A	01/20/23 14:30:00	01/23/23 15:28:00	01/21/23	Limb Pickup Closed	Brown, Shirley McCain, Victoria	Mallard Pointe Dr Mallard Pointe Dr	District 1	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
38436 A	01/20/23 15:12:00	01/23/23 15:32:00	01/21/23	Limb Pickup Closed	Brown, Shirley Rasdayles	Camden Lake Cir 117 Camden Lake Cir		Medium Priority
	Dur (hrs/days)	72	3	Need limb pickup				
38437 A	01/23/23 08:59:00	01/24/23 15:47:00	01/24/23	Limb Pickup Closed	Brown, Shirley caller	Windemere Blvd Windemere Blvd		Medium Priority
	Dur (hrs/days)	24	1	Limb pickup				
38438 A	01/23/23 09:48:00	01/24/23 15:46:00	01/24/23	Limb Pickup Closed	Brown, Shirley Hall, Polly	Camden Shores Camden Shores	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
38439 A	01/23/23 09:51:00	01/24/23 15:45:00	01/24/23	Sink Hole Closed	Brown, Shirley Harris, Angela	Barnes Rd Barnes Rd	District 1	Medium Priority
	Dur (hrs/days)	24	1	Large sink hole down from this address, going towards Pine Grove Rd				
38441 A	01/23/23 11:18:00	01/24/23 08:46:00	01/24/23	Road Condition Closed	Brown, Shirley Bouldin, Jacqueline	Mcelroy Smith Rd Ragsdale Road	District 4	Medium Priority
	Dur (hrs/days)	24	1	Name: Jacqueline Bouldin				

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38442 A	01/23/23 11:19:00	01/24/23 08:25:00	01/24/23	Pot Holes Closed	Brown, Shirley Taylor, Anna	West Elbridge Way West Elbridge Way	District 4	Medium Priority
	Dur (hrs/days)	24	1	Name: Anna Taylor				
38444 A	01/23/23 15:13:00	01/24/23 15:46:00	01/24/23	Pot Holes Closed	Brown, Shirley Reed, Kierston	Green Acres Dr Green Acres Drive	District 5	Medium Priority
	Dur (hrs/days)	24	1	Needs potholes repaired. She hit a hole and damaged her tire.				
38447 A	01/24/23 09:03:00	01/25/23 15:05:00	01/25/23	Limb Pickup Closed	Brown, Shirley Kline, Lance	Chapel Hill Rd Chapel Hills Rd	District 3	Medium Priority
	Dur (hrs/days)	24	1	Needs limb pickip				
38449 A	01/24/23 10:33:00	01/25/23 08:07:00	01/25/23	Gravel Closed	Brown, Shirley Unknown	Renfroe Rd Renfroe Rd	District 5	Medium Priority
	Dur (hrs/days)	24	1	Need gray rocks on drive way				
38451 A	01/24/23 11:47:00	01/25/23 15:03:00	01/25/23	Illegal Dumpsite Closed	Brown, Shirley Unknown	Heindl Rd Heindl Rd	District 4	Medium Priority
	Dur (hrs/days)	24	1	Illegal dumping on this road West of 55				
38454 A	01/24/23 14:41:00	01/25/23 15:02:00	01/25/23	Limb Pickup Closed	Brown, Shirley Caroline	Stillhouse Creek Dr Stillhouse Creek Dr	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
38456 A	01/24/23 15:22:00	01/25/23 15:03:00	01/25/23	Limb Pickup Closed	Brown, Shirley Kennedy, Angela	Wildwood Dr Wildwood Dr	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
38457 A	01/25/23 06:46:00	01/25/23 15:04:00	01/26/23	Limb Pickup Closed	Brown, Shirley Sam	Lincoln St Lincoln St	District 4	Medium Priority
	Dur (hrs/days)	0	0	Limbs pick up across from the park on this street				
38458 A	01/25/23 07:51:00	01/25/23 15:04:00	01/26/23	Limb Pickup Closed	Brown, Shirley Jordan	Pine St Pine St	District 4	Medium Priority
	Dur (hrs/days)	0	0	Need bags of limbs, and mattress pick up				
38461 A	01/25/23 09:48:00	01/26/23 15:39:00	01/26/23	Trash Related Closed	Brown, Shirley Johnson, Darryl	Audubon Woods Audubon Woods	District 1	Medium Priority
	Dur (hrs/days)	24	1	Need washer pick up				

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38463 A	01/25/23 16:02:00	01/26/23 15:41:00	01/26/23	Pot Holes Closed	Brown, Shirley Caller	Cox Ferry Rd Cox Ferry Rd	District 4	Medium Priority
	Dur (hrs/days)	24	1	Pothole needs repair right past Ramey's				
38465 A	01/26/23 09:06:00	01/27/23 14:27:00	01/27/23	Limb Pickup Closed	Brown, Shirley West, Mike	Trace Harbor Rd Trace Harbor Rd	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
38467 A	01/26/23 13:05:00	01/27/23 14:24:00	01/27/23	Trash Related Closed	Brown, Shirley Unknown	Old Rice Rd Old Rice Rd	District 1	Medium Priority
	Dur (hrs/days)	24	1	Trash needs picking up on the side of this road, close to Haley Creek, and Twin Harbor				

83 Closed - Requests Closed on or prior to Target Date

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